

COMPANY BACKGROUND – HYPERMAX COOLING SERVICES

Who We Are

HYPERMAX COOLING SERVICES was formed in 2010 and is one of the fast growing Air Conditioning and Mechanical Ventilation firm in Kenya, with its headquarters off Mombasa Road at Imara Daima, Nairobi.

The Company's mechanical activities relate to sectors such as Repairs and Maintenance, Supply and Installation of quality- air conditioning for heating and cooling, ventilation, refrigeration and the dehumidication of indoor air for thermal comfort in:

- Low-Rise Residential buildings, including family houses, duplexes, simplexes, granny flats, estate and retirement homes and small apartment buildings
- High-Rise Residential buildings, such as tall dormitories and apartment blocks,
- Retail shops, those requiring refrigeration equipment for product purposes,
- Recreational, caravans, mobile homes and boats, night clubs and gyms, etc.
- Commercial buildings, which are built for commerce, including offices, malls, banking institutions, pharmacies, shopping centres, restaurants, hotels and B&B's, data centres & server rooms, airports, etc.
- Institutional buildings, which includes hospitals wards, clinics, laboratories, governmental buildings, academic institutions universities, training centres and schools, churches and places of worship
- Industrial spaces such as warehouses and factories where thermal comfort of workers is desired and cooling of equipment is required

We have created partnerships with great and respected brands which are committed to offering the most innovative and economic mechanical ventilation services and solutions to its customers.

Excellence in key areas means superior services to all of Hypermax Cooling Services clients. With the depth of knowledge and expertise of our strategic Mechanical Ventilation and Air Conditioning Contractors and partners, we offer quality service and productions to our customers and we believe companies rely on longstanding engineered expertise for their exclusive business needs. With this in mind, Hypermax Cooling Services is proactive and on top



of advancing its business field of expertise and industry breakthroughs in order to maintain and provide the highest quality products and services in the market today.

Hypermax Cooling Services has grown to be one of the most effective and reliable Mechanical Ventilation and Air Conditioning Contractors and has adopted innovative solutions, services and products of its kind globally.

With our vast expertise and extreme customer satisfaction, our goal is to be the leading Mechanical Ventilation and Air Conditioning Firm in the market. We have effective and efficient resource, skills and the required technology to create efficient solutions, providing advanced wireless technologies solutions to achieve this goal.

Our Staff

Besides the professionally trained company directors, the management team comprises of highly trained professionals who carry out the supervisory work and quality control. We also endeavor to carry out rigorous checks on the labor crew we deploy. The combination of the divergent skills, knowledge, experience and discipline ensures that we maintain utmost efficiency while maintaining the highest standards possible.

Our Mission

To excel in the provision of Air Conditioning & Mechanical Ventilation installation and maintenance solutions, customer focused in all areas of its operations effectively maintaining an excellent reputation in service and support with world class services.

Our Vision

To be the market leader in the field of Air Conditioning and Mechanical Ventilation in Kenya and the wider region with a Highest Level of commitment to our customers.



All employees who form part of Hypermax Cooling Services are important. They are important to the company and to their families. Every worker has the right to a safe, healthy working environment and the right to return home every day healthy and without injury. We should

all strive for a safe and healthy workplace.

Every employee is responsible for carrying out his work in a safe and healthy manner for himself and for his fellow workers and for our clients.

2. QUALITY POLICY

We have experienced and trained personnel who perform their functions and duties to the highest degree.

We have the latest equipments required in our field, which are well maintained and suitably qualified and experienced operators to match.

All work is fully supervised, and our staff have been given the authority and responsibility for ensuring that the requirements of quality service are implemented and maintained.

Our Office Location & Contacts

(HEADQUARTERS)

Physical Location: Tegla Lorupe ,Imara Daima, Mombasa Road COOLING SERVICES

Postal Address: P.O. Box 6798-00300
Telephone: +254 735922009

Mobile: 0723810206

Email: info@hypermax.co.ke

Contact Person(s) - Directors

MR. STEPHEN NYAMAI - MANAGING DIRECTOR

MR. ATHANUS MAINGI - DIRECTOR

Our Business Goals

The firm aims at providing quality products & services in Air Conditioning and Mechanical Ventilation Works

country wide at competitive prices. Some of our shared values are;

- Absolute customer satisfaction
- Perfect work from commencement to completion
- Enhance teamwork with client
- Time to time evaluation of our staff to ensure good performance
- Updating and upgrading of our equipment to keep up with the dynamic technology

Our Corporate Division

- a) Administrative and accounts department
- b) Technical division
 - Cold Storage & Industrial Chillers
 - Piping & Isolation
 - Ducts
 - Extractors
 - Installation and Maintenance Works
 - Mechanical Ventilation Works





Networked: We recognize the importance of having the right supplies for the job.

Accessible: All our partners and clients can reach us easily and make use of our processes

Reliable: Our success depends on maintaining a highly-skilled, diverse, compassionate and reliable workforce. We foster a culture that values equal opportunity, innovation, and accountability.

Integrity: We practice open, truthful, and timely communication with clients, employees, and external stakeholders

Advanced: We hold advanced equipment's and technological advancements that make it easy for us to provide world class services to our clients.

National: We operate nationals and within east Africa corridor's. Our aim is to reach our clients where they are when they require our services.

Automated: Automated systems ensure timely services, error free communications and technical presentations within our services and processes.

Engineering

Our technical team comprises of well trained and experienced Engineers & Technicians who are always ready to provide technical solutions to any challenges that our clients may experience.

Quality Assurance and Quality Control

Our customer care team that sits at our head office is always on call to ensure customer queries are attended to and any issue raised escalated to the relevant department for rapid action.

Our Customer care team also ensures clients receive value of the product by constant visits to the clients and filling in customer satisfaction forms which we use to improve and upgrade our services and products.



Key Personnel

DESIGNATION	NAME	NATIONALITY	QUALIFICATION & EXPERIENCE	
			Qualification	Experience
Director	Stephen W. Nyamai	Kenyan	B.Refrigeration & Airconditioning	Over 15 years
Director	Athanus Maingi	Kenyan	B. Refrigeration & Airconditioning	Over 13 years
Technical Manager	Ibrahim Maina	Kenyan	B. Refrigeration & Airconditioning	Over 10 years
Technician	Simon Gakuha	Kenyan	Diploma B. Refrigeration & Airconditioning	Over 8 years
Technician	Phillip Ndambuki	Kenyan	Diploma B. Refrigeration & Airconditioning	Over 5 years
Technician	Benson Oduor	Kenyan	Diploma B. Refrigeration & Airconditioning	Over 7 years



Completed and Ongoing Works

NO	CONTRACT	CLIENT	% COMPLETED/ YR COMPLETED	VALUE (Kshs)
1.	Supply and Installation of Air conditioners	BSD Travels	100%	1,200,000.00
2.	Maintenance of Air conditioners (Service Maintenance contracts)	BSD Travel	On-going	648,000.00
3.	Maintenance of Air Conditioners (Service & Maintenance contract)	MRM (Mabati Rolling Mills)	On-going	520,000.00
4.	Cold-room Upgrade	Hill Lane Investment Limited	100%	2,300,000.00
5.	Maintenance of Cold Room	Hill Lane Investment Limited	On - going	320,000.00
6.	Supply and Installation of Air Conditioners	Makueni level 4 Hospital	100%	850,000.00
7.	Ducting Works	SOKO	100%	1,300,000.00
8.	Installation of mechanical ventilation system (Theatre)	South B Hospital	100%	1,800,000.00
9.	Maintenance of Air Conditioners (Service & Maintenance agreement)	Kobo Safaris	On-going	240,000.00
10.	Maintenance of Industrial Chillers (Service & Maintenance agreement)	General Plastics Limited	On-going	480,000.00
11.	Supply and Installation of Air Conditioners	Mobile Ventures	100%	780,000.00
12.	Maintenance of Industrial Chillers (Service & Maintenance agreement)	Nightrose Cosmetics	On-going	240,000.00

